

Reporting & Data

What reports does Maven provide and how often?

Maven provides utilization reports on a proactive, quarterly basis aligned to the calendar year. Reports are sent to your primary contact(s) on file. To update who receives reporting, email your Client Success contact.

What's included in my Maven utilization report?

Reports include enrollment counts and enrollment by program, member engagement metrics, Wallet utilization and spend data (if applicable), and insights and recommendations to drive engagement.

Can I request a report outside of the standard cadence?

Your Quarterly reports are the best source of truth for gauging employee engagement over time. If you need to request a copy of your latest quarterly report, please contact your Client Success contact.

Where can I find my contract or renewal date?

Your contract and renewal date can be found in your Master Service Agreement (MSA). If you need a quick reference, reach out to your Client Success contact. As your renewal approaches, the Maven Renewals team will proactively reach out with renewal options.

If you are contracted with Maven through a health plan, you can reach out to your health plan Account Executive for renewal details.